



Network Health Check



What Is IT Solutions's Network Health Check?

IT Solutions Network Health Check is an in comprehensive reality check of a company's Information Technology Systems. This health check is meant to be a static "snap shot" of the state of a company's systems at that moment in time. It is not meant to be a 24x7 monitoring service. A 24x7 monitoring service may be implemented, at a company's request, using dedicated on-site systems. The health check, however, is meant to identify any latent technical issues, and resolve these issues pro-actively, as opposed to reactively.

The IT Solutions IT System Health State ratings are as follows:

Healthy

Capacities are at or below 50% performance and are acceptable to users, security patches are up to date, virus definitions are up to date, tape backups/restores are functional, and there are no error entries in server log files.

Functional with Latent Issues

One or more of the above states is not met, resulting in a low to medium level of risk (minimal level of business operational interruption).

Functional with Serious Issues

One of more of the above states is not met, resulting in a high level of risk (high level of business operational interruption).

Critical

None of the above states are met.

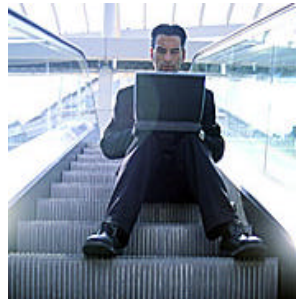


Since 2000 IT Solutions has been a leading technology services company. With deep industry expertise and proven experience in consulting and outsourcing, IT Solutions can mobilize the right people, skills alliances and technologies for your Network Health Check.

For additional information about IT Solutions, please call 256-513-6413 or e-mail us at info@ITSHSV.com

Service Includes:

- Servers – File & Print, Database, and Application servers
- LAN Equipment – KVM, Switches, Routers, UPS
- Citrix – Hardware, Software versions
- Email – Hardware, Software versions
- Printers – Network printers on the LAN
- Tape Backup – Hardware, Software versions
- Virus Protection – Versions, updates
- Firewall – Hardware, software versions
- Physical Facilities Security – Server Room
- Organization - General Organization
- Process – Adding Users, Removing Users, Change Management Procedures



Why use ITS?

IT Solutions is a leading technology services company. Committed to delivering innovation, IT Solutions collaborates with its clients to help them realize their visions and create tangible value. With deep industry expertise, broad resources and proven experience in consulting and outsourcing, ITS can mobilize the right people, skills, alliances and technologies for your Network Health Check. More than 80 percent of our work is with clients whom we've served before.

Our approach is to deliver innovation to clients by leveraging our industry knowledge, service offering expertise and insight into and access to emerging technologies. With this comprehensive approach, we are able to move clients forward in their business, from strategic planning to day-to-day operations. This often includes helping clients identify and enter new markets, increase revenues in existing markets, and deliver their products and services more effectively and efficiently.

